



**Warranty Terms and conditions:**

RROR E9500s & E12500s Winches.

**Warranty Period:** 5 Years from date of invoice. (First 6 months of this Period are unconditional with the exception of the rope or cable)

**Warranty applies to:** Original Purchaser as per invoice.

Road Runner Offroad will repair or replace (at Road Runner Offroad's discretion) any part or winch inspected and found to have a problem or fault caused by faulty workmanship or material.

**Warranty Exclusions:**

Under the following circumstances we will not be able to assess a product for warranty however we will offer to repair or replace at the owner's cost.

- Winches broken or physically damaged commensurate with being involved in an accident, dropped or otherwise damaged when not in operation.
- Winches Modified from original specification with the exception of replacement ropes fitted.
- Winches damaged from incorrect disassembly or re-assembly where either has been the cause of the issue.
- Winches displaying signs of abuse or neglect.

All remove and refit costs are to be paid by the owner of the winch.

Any subsequent or resultant damage caused by a faulty winch is not covered by this warranty.

All freight costs are to be paid by the owner to return the winch to our office in Victoria. If the fault is deemed to be a warranty item, we will return the winch to you at our cost.

RROR Winches are intended for use in domestic recovery applications, winches used in commercial or competitive applications will not be covered by warranty.